

West Bengal Real Estate Regulatory Authority
Calcutta Greens Commercial Complex (1st Floor)
1050/2, Survey Park, Kolkata- 700 075

Complaint No.WBRERA/COM000859

Uddalak Biswas Complainant 1
Tanudeepa Biswas Complainant 2
Vs.

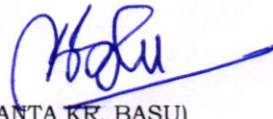
Zodino Omnichannel Merchandise Private Limited Respondent

Sl. Number and date of order	Order and signature of the Authority	Note of action taken on order
04 16.10.2025	Complainant is present in the hearing physically by filling hazira and signing the attendance sheet. Learned Advocate Mr. Jaydeep Dhar appeared on behalf of the Respondent No.1 i.e. "Zodino Omnichannel Merchandise Private Limited" by filing his vakalatnama and signed the attendance sheet. Mr. Mrinal Kumar Dey being the Respondent No.2 and Mr. Shantanu Das being the Respondent No.3 are also present in person today and signed the attendance sheet. The Complainant submitted Affidavit of service as per order of the Authority dated 18.09.2025 at the time of hearing. Learned Advocate appeared on behalf of the Respondent submitted written response of the Affidavit received from the Complainant and also submitted a reply to show cause notice as per order of the Authority dated 18.09.2025. Heard both the parties in detail. The Complainant stated that they want immediate refund of the entire principal amount paid to the Respondent with applicable interest as per rule as the Project has not been completed within the scheduled timeframe as per Agreement for Sale. Respondent No.2 and 3 stated that they are ready to refund the amount but at least 3(three) months time is required to refund the same. The Complainant stated that they are not ready to wait for 3(three) months and prayed for immediate refund of the invested money.	

After hearing, the Authority is hereby pleased to give the following directions:-

The Complainant shall submit their written response/rejoinder against the Affidavit of the Respondent No.1 on a notarized Affidavit, annexing therewith self-attested supporting documents, if any, both in hard and soft versions to the Authority, serving copy to all the Respondents within **15(fifteen) days** from the date of receiving this order by email.

Fix after **8(eight) weeks** for further hearing and order.



(JAYANTA KR. BASU)
Chairperson

West Bengal Real Estate Regulatory Authority



(BHOLANATH DAS)
Member

West Bengal Real Estate Regulatory Authority